











Visitor Guidelines

ED and Outpatient Departments | APRIL 3, 2021



All partners in care entering the hospital will be screened, and must:

 <p>Be free of any COVID-19 symptoms</p>	 <p>Wear a hospital- provided procedure mask for the entire visit</p>
 <p>Not travelled outside of Canada in the last 14 days or had contact with a sick person who has travelled</p>	 <p>Perform frequent hand hygiene</p>
 <p>Not had close contact with a person who has or is suspected to have COVID-19 *this includes patients*</p>	 <p>Practice physical distancing (2m or 6ft from others)</p>
 <p>Review the education material when entering the hospital</p>	 <p>Wear the sticker identifying that they have been successfully screened</p>
 <p>Enter and exit through designated doors, and leave when asked to do so</p>	 <p>Stay in the patient's room during the visit, and do not visit other areas of the hospital</p>

If your loved one is a patient in the:

Outpatient Departments:

- **Emergency Department**
- **Ambulatory Care (Oncology, Physiotherapy, Day Surgery, etc.)**

YOU WILL BE LIMITED TO ONE PARTNER IN CARE IN THE FOLLOWING CIRCUMSTANCES:

- Parent (one) of a child under the age of 18
- Partner in care (one) is requested to attend the hospital to support patients with special needs (e.g. dementia, mobility issues, discharge teaching/planning)

*Please note:

- Departments with specific requirements for support persons to pick up patients following appointments, etc. may have additional processes on top of these guidelines. Please check with your care team.
- Consideration will be given to close relatives of a terminally ill patient who is near end of life or recently passed (limits apply).
- Please communicate these restrictions to help us spread the word to other family members and friends.

Stay in touch with loved ones:

We want to make sure you can stay in touch with your family and friends during this time. The following alternatives are available:



Telephone

Dial main hospital number and press "0" to request EXT.



Free Wi-Fi

Bring your own device to stay in touch

For more information:

www.gmch.ca

www.nwhealthcare.ca